

SCAM ALERT

Victims are being contacted by people claiming to be bank employees in what is known as 'bank impersonation scams'. Other instances involve callers impersonating NBN or law enforcement employees. In each case, the caller attempts to convince the victim to accept help or assist in preventing unauthorised transactions or catching hackers. The caller's aim is to steal your money, and Australians are losing thousands.

DO NOT FALL VICTIM TO THIS SCAM!

Here are some tips to help protect yourself, friends and family from these scams:

Hang up immediately. Don't be pressured by unknown callers to follow their instructions.

Refuse requests to download any computer applications. These applications allow the caller to access your computer to steal your money.

Never provide online banking passwords, one-time security codes, pins or tokens to anyone.

Never attend a store to purchase gift cards if requested by the caller or provide any codes.

Do not withdraw money from your bank and hand over to a courier driver who has attended your address or arranged to meet you at another location.

If you have fallen victim to this scam contact your bank immediately and make a report at www.cyber.gov.au or attend your nearest police station.

For more crime prevention tips, please visit www.police.sa.gov.au/your-safety



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