

## MOBILE PHONE

You like (or love!) your phone...so do thieves!

Follow these tips to help keep your phone safe.

### Put it away

If you're not using it, put it away. It can be stolen off a counter or table in seconds.

### Lock it

Lock the screen. You lock your house and car... lock your phone!

### Track it

Know how to track your phone if it's lost or stolen.

### If it gets stolen...

Track the phone, contact your service provider and report the theft to police.



## Put it away

- When you're out, don't leave your phone lying on a café table, bar or shop counter. It takes just seconds for someone to grab it. Keep it in a pocket or closed bag.
- If you're not using it, don't put it down, put it away.
- Be aware of your surroundings if you're using your phone or carrying it in your hand. If you're distracted, it's an easy target for thieves.

## Lock it

- Lock the screen. Use biometrics (fingerprint or face) or a strong PIN, password or pattern.
- Consider setting up contact information in case your phone is lost. Usually this displays a mobile number on your locked screen for a trusted person who can be contacted by the finder.

- Set up "ICE" (In Case of Emergency) details that can be accessed with the screen locked. This keeps your phone safe but still allows access to vital information in case of emergencies.
- Educate yourself, know your phone's capabilities and utilise security features to help keep your phone safe
- See further information at [Apple help](#) [Android help](#)

## Track it

- Both Apple and Android phones have built-in tools and features you can set up to help you find, lock or erase your phone remotely. Learn how to use these.
- Your phone's 15-digit IMEI (International Mobile Equipment Identity) number can help track it if it's lost or stolen.

- Record your phone's IMEI number somewhere other than on your phone.
- You can find the IMEI number of your phone by typing \*#06# on the keypad.

## If it gets stolen...

- Use tracking apps as soon as possible, before thieves have a chance to disable it.
- Contact your service provider to suspend your service.
- Report the theft to police and provide the IMEI and serial number if you can.
- If you're tracking your phone and believe you know where it is, immediately report this information to police on 131 444.
- Do not attempt to recover it yourself.

