SOUTH AUSTRALIA POLICE

CORPORATE BUSINESS PLAN

2020-23

SAFER COMMUNITIES

THE ROADMAP

SOUTH AUSTRALIA POLICE
SAFER COMMUNITIES

Government
of South Australia

INTRODUCTION

The strength of SAPOL lies in the trust and confidence the community has in our organisation, our people and our values. To achieve our vision of *Safer Communities* requires a robust and structured planning approach. Trust and confidence will build from the services we provide, together with how, where and when they are provided. Each and every member of SAPOL must live our values in our interactions with each other and the community.

- ⊘ Service
- ⊘ Courage
- ⊘ Collaboration
- ⊘ Integrity
- ⊘ Leadership
- ⊘ Respect

Our 2030 vision of *Safer Communities* recognises our continuing commitment to reduce community harm through a prevention first mindset, guided by the service delivery principles of:

OUR PEOPLE, OUR STRENGTH

COLLABORATIVE PARTNERSHIPS

PREVENTION FIRST

TECHNOLOGY ENABLED POLICING

COMMUNITY CENTRED, SOCIALLY MINDED

Over the next 10 years we will continue to be faced with a rapidly changing, volatile and at times, uncertain environment that will influence how we must work with the community.

We will continue to strengthen SAPOL's strategic management and innovation capability, and consolidate governance arrangements, to support executive decision making and effectively deliver *SAPOL 2030*.

SAPOL's Corporate Business Plan for the new planning period of 2020 to 2023 continues a coordinated focus on delivering our three Core Programs of *Public Safety, Crime and Criminal Justice Services,* and *Road Safety;* reflecting our core functions under the Police Act, 1998.

Success will be measured by our ability to enhance and adapt beyond the traditional methods of reacting to crime; we must actively prevent crime in both the virtual and physical environment.

This plan will complement the previous Corporate Business Plan *Pathway to 2020* and build on our organisational reform activities. It will facilitate organisational growth opportunities in a deliberately planned and efficient way under the continuing portfolios of People, Operations and Technology.

PROGRAM 1 **PUBLIC SAFETY**

Sub Program 1.1 Response and Event Management

Responding to calls for service, emergency response, and managing major community events to realise safer communities.

Priorities

- ⊘ Responding to calls for service.
- ⊘ Providing a visible reassuring police presence at community facilities and major events.

Sub Program 1.2 Emergency Response Management and Coordination

Priorities

- ⊘ Responding to emergency taskings.
- ⊘ Managing Triple Zero and police assistance (131 444) calls for service.
- ⊘ Providing leadership during emergency incidents.
- ⊘ Enhancing our emergency capability and response.

PROGRAM 2 **CRIME & CRIMINAL JUSTICE SERVICES**

Safer communities through a prevention first approach to reduce community impact of offending, support victims and provide effective criminal justice services.

Sub Program 2.1 Crime and Illegal Drugs

Priorities

- ⊘ Applying a prevention first approach to reducing crime and the fear of crime.
- ⊘ Adopting innovative practices to reduce:
  - Family and domestic violence;
  - Illicit drug offending;
  - Alcohol related offending;
  - Serious and organised crime; and
  - Cyber-crime.

Sub Program 2.2 Criminal Justice and Custodial Services

Priorities

- ⊘ Continuing to innovate to enhance criminal justice services.
- ⊘ Ensuring prisoner safety.

PROGRAM 3 **ROAD SAFETY**

Reduce trauma on our roads.

Sub Program 3.1 Road Use Regulation

Priorities

- ⊘ Adopting innovative practices to reduce dangerous and high risk driving behaviours, including speeding, distraction, drink and drug driving.
- ⊘ Targeting recidivist dangerous road users.
- ⊘ Developing high-impact evidence based road safety media campaigns, policy, education, enforcement and legislative change.

Sub Program 3.2 Education and Vehicle Collision Prevention

Priorities

- ⊘ Educating vulnerable road users.
- ⊘ Collaborating and engaging with government, partners and the community to reduce road trauma.

PORTFOLIOS

PEOPLE

We will continue to develop an inclusive workforce who will be confident and high performing, having the right skills and performing the right roles.

Our people will be prepared for future policing challenges and will be representative of our diverse community.

Projects to be implemented during the review period:

- Develop a talent management strategy to deliver a diverse, skilled and professional workforce (2021).
- Gender development pathways to enable at least 32% female representation on all internal professional development training courses (on-going).
- Introduce a Human Resource Business Partnership model that develops and directs the human resource agenda to enable the organisation's goals (2021).
- Develop a data enabled workforce strategy that will drive future workforce planning, designing and decision making (2022).
- Utilise technology to improve core people processes (2021).
- Enhanced mental health and well-being program (2021/2022).

OPERATIONS

Our *prevention first* approach will contribute to enhancing the quality of life and resilience of the community, and is underpinned by education, enforcement, engineering (CPTED), and resource allocation based on evidence and intelligence.

We will engage with the community to better understand how we can work together to complement our service delivery and provide greater accessibility to our services.

Partnering with government and non-government agencies, academia, and the private sector, will enable SAPOL, through a risk managed approach, to develop new ways of doing business to better serve our community.

Projects to be implemented during the review period:

- Regional policing model (to 2023).
- Remote policing model for the APY Lands (2021).
- Civilianisation of metropolitan custody management (2021).
- Civilianisation of the Triple Zero call taking role (2022).
- Communications centre upgrade (2021 to 2023).
- Establishment of a back-up Police Operations Centre capability for multiple incident response (2020/2021).

TECHNOLOGY

We will continue to harness technology and implement innovative solutions to support SAPOL and enhance business practices to meet the evolving needs of modern-day policing.

We will integrate contemporary technologies with streamlined processes to drive increased effectiveness and efficiencies within SAPOL, enhancing our ability to serve our community.

We will work with technology industry leaders and other national and international partners to bring the most appropriate and impactful technology and practices from around the world to South Australia.

Projects to be implemented during the review period:

- Program Shield Stage 3 (2022), Program Shield Stage 4 (2023).
- SAPOL Mobility Transformation (2020 onwards).
- SA Firearms Control System replacement (2022).
- Cyber Security Program (2021 onwards).
- Technology Platform and System Stabilisation Program (2021 onwards).
- Expiation Notice Systems replacement (2023/2024).

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