



Performance against Targets

| Performance Indicators | 2023-24 Actual Result | 2023-24 Target |
|--|-----------------------|----------------|
| Program 1 – Public Safety | | |
| % of call centre calls answered within 20 seconds | 83.96% | ≥80.0% |
| % of grade 1 taskings in the metropolitan area responded to within 15 minutes | 92.0% | ≥80.0% |
| % of 000 calls presented to Police Communications Centre by Telstra answered within 10 seconds | 93.75% | ≥90.0% |
| No. of patrol taskings in the metropolitan area | 387 347 | n.a |
| No. of offences against good order recorded per 1000 head of population | 16.3 | 14.9 |
| % of DNA links of persons to crime scenes that contribute to an arrest or report | 30% | 34% |
| No. of grade 2 taskings in the metropolitan area | 74 398 | n.a |
| No. of calls received by call centre | 578 254 | n.a |
| No. of 000 calls presented to Police Communications Centre by Telstra | 190 440 | n.a |
| No. of grade 1 taskings in the metropolitan area | 1 895 | n.a |
| No. of search and rescue operations attended by STAR Group | 1 144 | n.a |
| No. of joint emergency services exercises conducted with Emergency and Major Event Section support | 35 | 50 |

Service

Integrity

Leadership

Collaboration

Courage

Respect



| Performance Indicators | 2023-24 Actual Result | 2023-24 Target |
|---|-----------------------|----------------|
| Program 2 – Crime and Criminal Justice Services | | |
| No. of recorded offences against the person as reported by/on behalf of victims per 1000 head of population | 15.3 | ≤13.6 |
| Level of alcohol related crime in licensed premises | 1 238 | 1 523 |
| No. of recorded offences against property as reported by/on behalf of victims per 1000 head of population | 51.2 | ≤48.1 |
| No. of illicit drug offences detected by police | 4 218 | ≥3 521 |
| No. of drug diversions recorded as part of the Police Drug Diversion Initiative | 2 744 | ≥2 217 |
| No. of clandestine labs detected | 40 | 38 |
| No. of participants attending Blue Light functions | 4 355 | 3 000 |
| No. of active 'watch' groups | 82 | n.a |
| No. of contacts including online reports to Crime Stoppers | 24 555 | 19 040 |
| No. of coronial investigation reports (deaths) submitted by police to the State Coroner's Office | 2 256 | n.a |
| No. of formal cautions (juvenile) issued | 919 | n.a |
| No. of family conference referrals (juvenile) by police | 1 115 | n.a |
| No. of prisoners processed through police holding facilities | 28 578 | n.a |
| No. of deaths in police custody | 0 | - |
| No. of escapes from police holding facilities | 1 | - |

| Performance Indicators | 2023-24 Actual Result | 2023-24 Target |
|---|-----------------------|----------------|
| Program 3 – Road Safety | | |
| No. of reports for traffic offences detected by police | 16 570 | 17 118 |
| No. of detections of drink driving | 4 404 | n.a |
| No. of detections of drug driving | 5 051 | n.a |
| No. of speed detection hours (mobile cameras, mobile radars and lasers) | 44 935 | 48 000 |
| No. of expiation notices issued for traffic offences | 145 813 | n.a |
| No. of driver screening tests conducted | 591 346 | 500 000 |
| No. of sessions conducted by the Road Safety Section | 852 | 1 000 |
| No. of traffic cautions issued as recorded on expiation notices | 85 982 | n.a |
| No. of Traffic Watch complaints received | 9 798 | 9 006 |
| No. of lives lost per 100 000 head of population | 5.7 | n.a |
| No. of serious injuries per 100 000 head of population | 47.5 | n.a |
| No. of casualty crashes, including fatal crashes per 100 000 head of population | 280.8 | n.a |
| No. of corporate/state-wide traffic operations | 38 | 39 |
| No. of corporate/state-wide traffic operations that include a rural road safety component | 38 | 39 |

